

ISO 9001:2015 QUALITY MANUAL

The Match Engineering Quality management input comprises the standard requirements from ISO 9001:2015 which are deployed by our organization to achieve customer satisfaction through process control of quality objectives.

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1. Introduction

1.1 Company Profile.

Match Engineering (Registration Number: 1991/006082/07) is a precision engineering business employing fewer than 50 people but growing rapidly. Founded by Mr. Llew Jenkins some 45 years ago, Match Engineering is redefining itself as our new mission statement makes clear.

1.1.1. What Match Engineering does - our Mission.

Match Engineering is a precision CNC machining business committed to providing high-quality machining services to its customers. Our focus is on delivering precision machined components and parts to various industries, meeting their unique requirements and ensuring customer satisfaction. Where once our reason for existence was solving any engineering demand in support of both large industry and smaller business enterprises, we are refining our business in such a way that we now focus on providing valuable solutions where the manufacture of critical or sensitive components for applications that demand the highest quality design input and manufacture control. This can be simplified as follows:

"Our mission is manufacturing any component or part our customers have that demand the highest quality and manufacturing standards."

1.1.2. What Match Engineering is known for.

We are known as a proactive and customer focused precision CNC machining enterprise, always willing to help, generally willing to embrace more challenging and difficult undertakings. We are known for manufacturing components to the highest quality standards and requirements.

1.1.3. What is our Vision for Match Engineering?

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